

TERMS AND CONDITIONS for “Magic x Sense & Sensibility – Online Competition” (the “Competition”).

These terms and conditions (the “Specific Terms”) for the Competition should be read alongside our general competition terms and conditions at: <http://www.bauerlegal.co.uk/radio-competition-terms.html> (the “General Terms”) which will also apply to this Competition. Where there is any conflict between these Specific Terms and the General Terms, the Specific Terms shall prevail.

1. ENTRY ROUTES AND COSTS	ONLINE COMPETITION: Entries are restricted to one entry per person. <u>Entry to the Competition is available via the following routes:</u> Online at: • https://www.hellorayo.co.uk/magic/competitions • https://www.hellorayo.co.uk/magic-musicals/competitions • https://www.hellorayo.co.uk/magic-classical/competitions • https://www.hellorayo.co.uk/magic-soul/competitions • https://www.hellorayo.co.uk/mellow-magic/competitions Online entry is free of charge.
2. COMPETITION MECHANIC AND HOW TO WIN	ONLINE COMPETITION: There will be one winner of the Competition. The winner will be selected from all those that correctly answer the competition question on the relevant online page (via the websites named in section 1). All valid entries will be pooled and the online winner will be chosen by electronic random draw w/c Monday 28th September (competition ends at 23:59 on Friday 25th September) <u>Winner Announcement:</u> The winner’s first name and hometown are available on request by emailing win@bauermedia.co.uk
3. ENTRY PERIOD	ONLINE COMPETITION: <u>Entries must be submitted during the following entry period:</u> From Monday 21st September 2026 at 00:01 (the “Start Time”) to Friday 25th September 2026 at 23:59 (“End Time”). Entries received before the Start Time or after the End Time will be invalid.
4. ENTRY RESTRICTIONS	ONLINE COMPETITION: Open to UK residents aged 18 years or over on date of entry. Our employees (and their family members) or employees of any company involved in the Competition, including any Prize Provider, are not permitted to enter. We reserve the right to disqualify any entrant or winner who does not comply with any of the eligibility criteria and/or is in breach of these Terms. We reserve the right to repeat the competition mechanic or any stage of it in order to draw a winner that fulfils all of the eligibility criteria and is in compliance with these Terms. If you or any other person at your household has won a prize valued at £500 or more on any Bauer brand in the past 6 months, neither you nor they are eligible to enter or win this competition. The full list of Bauer Media brands can be found here: https://www.bauermedia.co.uk/brands.
5. THE PRIZE	One winner will receive the following prize (the “Prize”): A Weekend in Bath, inspired by Sense and Sensibility! Prize package for 2 people includes: • Travel allowance of £75 per person • 2 nights’ boutique hotel accommodation in Bath, based on sharing a double occupancy room with breakfast • Bath River Cruise • Dinner and drinks at a local restaurant, up to the value of £75 per person including gratuity

	This prize is provided by Element (the “Prize Provider”). We (Bauer Media) are not responsible for this aspect of the Prize, including unsatisfactory quality or late delivery or a prize winner being unable to take up any aspect, or the entirety of the prize due to their own circumstances or restrictions. Please note, if the winner cannot be contacted within 28 days from the date of the initial attempt to contact them, then we will re-draw until we draw a winner that we are satisfied (in our sole discretion) fulfils all of the eligibility criteria and is in compliance with these Terms ELEMENT T&C's: <i>The prize package is for two (2) people, all of whom must travel at the same time with the same itinerary; At least 1 person travelling must be over the age of 18; where any travellers are aged under 18, they must have prior parental or guardian permission; Travel expenses are included up to the total value of £75 GBP per person, which can be spent on petrol/parking or travel by public transport; Accommodation is based on two (2) adults sharing one (1) double occupancy room, in Bath; Accommodation will be selected by prize provider at their sole discretion; A valid credit or debit card for incidentals may be required to guarantee your room on check in and therefore at least one of the travellers must possess and travel with a valid credit or debit card; The prize excludes any additional travel costs, meals and drinks, hotel incidentals, excursions, attractions, treatments, personal expenses and anything not expressly stated in the prize package; If unavailable, experiences and items of a similar nature and value may be offered at prize provider's discretion; Winners must contact prize provider with three preferred travel dates in three separate months no later than six weeks prior to departure; Once booked, the prize cannot be amended or cancelled; Prize is non-refundable and non-transferable; no cash alternative is available; Prize cannot be taken over Christmas and New Year (22 December to 3 January) or over Public Holidays; Prize is valid for 12 months from the date of notification of winning, and all travel must be completed within that time; All cash allowances listed will be sent via bank transfer to the winner's nominated account, recipient of funds must be aged 18 years or older; If the winner elects not to, or is unable to, use part of the prize, the winner will forfeit that part of the prize package; The Prize Provider is Element London Ltd. Any personal data submitted by the winner to the Prize Provider will be treated in accordance with Prize Provider's privacy policy, which is accessible at https://element-london.com/element-london-privacy-policy-travel-english/</i>
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OTHER CONDITIONS

- 1. DATA PROTECTION.** Names, email addresses, and /or telephone numbers (which, for all SMS competitions, will be shared with our SMS provider) will be collected and used to process entries. Winner's details may be given to a Prize Provider to arrange delivery of the prize. Your details may remain stored after the End Date but will not be used for marketing unless you have ticked an opt-in box on entry. For SMS entries you automatically consent to receive marketing. You may opt out at any time by texting the word STOP to the relevant text shortcode number. If you have opted in to receive marketing communications, then your details will be used in accordance with the information given when you ticked the opt-in box and gave your consent. For more details, see: <http://www.bauerdatapromise.co.uk/>.
- 2. INTELLECTUAL PROPERTY AND CONSENTS.** By entering this Competition, you are consenting to our use of your entry both to publicise this Competition, our radio station or any other radio station which we own or control. This means that we may use all names, images, descriptions, photographs video footage, and other information, which you have submitted on entry, in any media, without paying you any remuneration therefore and without any time restriction. You also agree that we may film, record or photograph you in connection with the competition and /or the Prize if applicable. We will own these films, recordings or photographs and we may use them publicly, including on the internet, for our radio broadcasts and/or for any promotional purposes. You will also have waived any moral rights or right to payment that you may have had.
- 3. MISCELLANEOUS.**
 - Entries which do not comply with these Terms or the General Competition Terms and Conditions will not be accepted and any entries may be disqualified if we have any reason to suspect that there is a breach of, or non-compliance with, these Terms.
 - Where a competition mechanic involves the answering of questions, the correct answers to questions must match our answers to win (or be sufficiently close in our sole reasonable opinion) to be acceptable. In the event of any dispute about any answers given and whether they are correct, we reserve the right to amend what we deem a correct answer, however we are not obliged to, and our decision in either case is final and no correspondence will be entered into. You are responsible for all costs of entry and where necessary, obtaining the bill payer's permission. Please refer to your tariff with your network provider for information about charges you may incur for entry into our competitions via any SMS or phone call entry route.
 - We accept no liability for network, technical or signal errors, issues or failures experienced by entrants when entering the competition or at any stage during the mechanic of the competition.
 - Whilst on-air, you must not make any inappropriate, profane, indecent, harmful or offensive statements. If you do so we reserve the right to take you off-air immediately and disqualify you from the competition. You may be also disqualified from the competition at any time if you are incomprehensible, inaudible or if you appear to be driving, intoxicated or likely to offend listeners. Any prize already won may be withdrawn and re-awarded to another entrant.
 - As far as it is lawful to do so we exclude our liability for any losses suffered in connection with the Competition or any element of the Prize.

We may cancel, end or suspend the Competition where we are required to do so in circumstances outside our control. We reserve the right to amend these Terms at any stage during the Competition if such amendment is necessary to facilitate the administration of the Competition.
- 4. CONTACT DETAILS.** Any concerns? Please email: win@bauermedia.co.uk Correspondence will not be entered into regarding any competition which has closed more than 14 days prior to correspondence being received.

Bauer Radio Limited is the promoter of this Competition, see: <http://www.bauerlegal.co.uk/radio-website-terms.html> for details of our registered office and company number.