TERMS AND CONDITIONS for "WIN £2,000 on MAGIC RADIO" (the "Competition).

These terms and conditions (the "Specific Terms") for the Competition should be read alongside our general competition terms and conditions at: http://www.bauerlegal.co.uk/radio-competition-terms.html (the "General Terms") which will also apply to this Competition. Where there is any conflict between these Specific Terms and the General Terms, the Specific Terms shall prevail.

1.ENTRY ROUTES AND COSTS	**On-air Competition** & **Online Competition** There will be two points of entry (the "**Competitions**") to win the Prize (see 5. The Prize). Entry via the creative landing page between 00:01 on Monday 9th November 2026 until 10:00am on Thursday 12th November 2026 will be known as (the "**On-Air Competition**") for pre-registration and entry via the creative landing page between 10:01am on Thursday 12th November 2026 until 23:59 on Friday 20th November 2026 will be known as (the "**Online Competition**") henceforth. Entries are restricted to one (1) per person ("**Entrant**") per Competition. An Entrant may only win one (1) of the two Competitions. Entry into both the On-Air Competitions and Online Competitions is available via the following Hits Radio Network route(s): • www.magic.co.uk or https://www.hellorayo.co.uk/magic https://www.hellorayo.co.uk/greatest-hits/competitions Online entry is free of charge.
2.COMPETITION MECHANIC AND HOW TO WIN	There will be six (6) ("**Winners**") of the Competition made up of five (5) On-Air Competition Winners and one (1) Online Competition Winner. **How to enter the On-Air Competition** 01. How to Enter • Entrants must submit their entry via the online form (see '1. ENTRY ROUTES AND COSTS'). • The Competition will be open to pre-registration online entry from 0:01 Monday 9th November 2026 to 10:00 Thursday 12th November 2026 (See Section 3 for full Entry Period Details). • Entrants must enter the competition online at https://www.hellorayo.co.uk/magic/competitions • Entrants must enter by nominating a friend and highlighting their friendship together and their reason why they deserve a catch-up. • The entrant must ensure that their friend is willing to participate in the Competition, including any eligibility checks, recording and on-air gameplay. • If an entry is shortlisted, the Entrant will be responsible for contacting their nominated friend and asking them to contact the Magic Radio production team directly to confirm their agreement to participate and complete the necessary eligibility checks. Both the Entrant and their nominated friend must meet the applicable eligibility requirements and agree to these Specific Terms and the General Terms before taking part. If the nominated friend declines to participate, does not make contact within the timeframe communicated to the Entrant, is unavailable or does not meet the eligibility requirements, the entry may be deemed ineligible and an alternative entry selected in accordance with the selection process set out in these Specific Terms. 02. Shortlisting

All valid entries will be reviewed by a judging panel made up of the Magic Radio Production Team, the Production Manager and an independent judge.

The judging panel will select a shortlist of up to 5 entries each day, as set out below. Valid entries will be judged on the following criteria:

We're looking for the most entertaining, funny, heart-felt and interesting stories that stand out on air. The Magic Radio brand filter will be applied to all stories.

The judging panel will shortlist all entries based of the follow criteria:

- How does the written entry describe the Entrant's and friend's friendship story and why they should have a catch-up.
- How compelling, entertaining, informative and funny is the entry.
- How does the entry best suit Magic Radio and the commercial partner.

The entries must:

- Entries must be based on a personal story. No second-hand or made-up stories are permitted.
- Entries must be suitable for broadcast, with no offensive, discriminatory or explicit content.
- No names should be included in entries. The station reserves the right to edit entries for playout on air.
- The station reserves the right to change an entrant's name and other details contained within their entry.
- Entries should be concise, with guidance to aim for under 250 words
- The same pool of entries will be used throughout the Entry Period. This means that an entrant's chances of being selected may decrease throughout the Entry Period as the number of valid entries increases.
- Entrants must be available and willing to take part live on Magic Radio Breakfast Show if selected. Any entrant who cannot be contacted, or who is unavailable or unwilling to participate, will forfeit their place and an alternative entrant may be selected.

Shortlisting will occur once the entry period to the on-air competition is closed at 10:00 on Thursday 12th November 2026.

The selected entrant for each day's competition round from Monday 16th November 2026 until Friday 20th November 2026 will be contacted from the close of the entry period up until day before the competition they will be asked to come on-air for. If the entrant and their friend are available to come on air during Magic Breakfast show they are asked to come on-air for it is the entrants' responsibility to contact their friend and ask if they would like to be involved.

During each competition period a new Entrant may be selected (and will be determine by Magic Radio Production Team) if:

i. The Entrant and/ or their friend:
   1. Do not answer their phone
   2. Have bad cellular service
   3. Experience technical difficulties during the call competition execution.
   4. Are uncooperative/ abusive
- Only once an Entrant and their friend are deemed eligible, will they be considered (the "**Contestants**")

<u>2.3 On-air Competition Round</u>

After shortlisting, Magic Radio Programming will contact selected Entrant by telephone using the telephone number provided by the entrant when entering the competition. The Entrant must contact their friend as outlined in section 2.1 to request if they would like to play and to be able to pass on their contact details.

	If an entrant and their friend cannot be contacted, is unavailable or is unwilling to participate, they will forfeit their place, and an alternative entrant and their friend will be selected. The entrant and their friend will recorded and broadcast for each competition round at the following dates and times: • Monday 16th November 2026 between 06:00 – 10:00 during the Magic Radio Breakfast Show • Tuesday 17th November 2026 between 06:00 – 10:00 during the Magic Radio Breakfast Show • Wednesday 18th November 2026 between 06:00 – 10:00 during the Magic Radio Breakfast Show • Thursday 19th November 2026 between 06:00 – 10:00 during the Magic Radio Breakfast Show • Friday 20th November 2026 between 06:00 – 10:00 during the Magic Radio Breakfast Show 03. <u>How to Win</u> • Prior to coming to air, both the Entrant and their friend will be asked about the submitted story, which will be recorded by the producers. • Then, they will come to air and talk to the on-air presenter(s) and will be asked to recite their submitted story and play a general knowledge quiz with the presenter(s). • The Entrant and their friend will be tasked with answering 3x general knowledge questions within a designated timeframe stated by the Presenters on-air. • Question 1 will be valued at £500, Question 2 will be valued at £500, Question 3 will be valued at £1,000. • The Entrant and their friend can confer with each other to determine the answers for the respective quiz questions. • If the Entrant and their friend disagree on what they deem the correct answer to be, the answer will be taken from the original entrant. • If the participants answer the questions correctly, they will win the corresponding amount for that question. If the participant answers any question incorrectly, they will not win the prize money for that question. • If the Entrant and their friend run out of time to answer the question, they will forfeit the question and the prize for that round • Only if a participant answers all questions correctly within the allotted timeframe, they will win the full prize amount of £2,000. If the participants do not answer any questions correctly, they will not be deemed a winner and therefore they will not win the prize and another winner will not be contacted. • There will be 1 opportunity to win in Magic Breakfast between 06:00 – 10:00 AM from 16/11/26 to 20/11/26. The decision of the gameplay and result as decided by Magic Radio production team is final. Only once being told on-air that the Contestants have won will they be deemed a Winner and will win the Prize, see section '5.THE PRIZE'. The Magic Radio production team reserves the right to pre-record any part of this competition with contestants before the 'as-live' broadcast. **How to enter the Online Competition** There will be one (1) ("**Winner**") of the Online Competition. All valid Entrants who answer the online question correctly on the relevant Participating Radio Station websites (see 1. Entry Routes and costs) will be pooled and the winner will be chosen by electronic random draw by Friday 27th November 2026 (entry period closes 11:59 PM on Friday 20th November 2026).
3. ENTRY PERIOD	<u>Entries must be submitted during the following entry period:</u> **On-Air Competition**

	Pre-registration will be open from 00:01 AM on Monday 9th November 2026 (the "Start Time") and will close at 10:00 AM on Thursday 12th November 2026 ("End Time"). The on-air competition will be broadcast on-air on Magic Breakfast from 6-10am each day from Monday 16th November 2026 - Friday 20th November 2026. **Online Competition** From 00:01 AM on Monday 9th November 2026 (the "Start Time") to 23:59 PM on Friday 20th November 2026 ("End Time"). Entries received before the Start Time or after the End Time will be invalid. We have the right to choose another winner if the original winner does not respond within 7 days. We will continue to contact other winners until a winner is found.
4. ENTRY RESTRICTIONS	• Open to UK residents aged 18 years or over on date of entry. • One entry per person. • Bauer employees (and their family members) or employees of any company involved in the Competition, including any Prize Provider, are not permitted to enter. • If you or any other person at your household has won a prize valued at £500 or more on any Bauer brand in the past 6 months, you nor they are not eligible to enter or win this competition. The full list of Bauer Media brands can be found here: https:www.bauermedia.co.uk/our-brands/
5. THE PRIZE	**<u>On-Air Competition</u>** There will be up to (5) Winners of The Prize for this Competition as listed below: There will be up to 1x daily prize winner, who will win 1x Prize package (the "Prize"). The "Prize winner" is the person who submitted the relevant details & requirements during the pre-registration period is the one who will be receiving the prize. The onus is on that entrant to distribute/ share any won prize money with their participating friend. 1x daily winner has the opportunity to receive the following (" Prize"): **<u>On-Air Competition Prize</u>** There will be 5x chances for a contestant to win per week (1 x contestant per day) during the dates listed in Section 2, based on being short-listed from the pre-registration entries submitted during the open registration period. The winning cash amount will differ, subject to the number of questions answered correctly: · Question #1: £500 · Question #2: £500 · Question #3: £1,000 · 2x £50 Costa Coffee Voucher (one per participant to be delivered to the main winner) The contestants who participate in the on-air competition between 16/11/26 to 20/11/26 during Magic Breakfast on Magic Radio between 06:00 ("Start Time") and 10:00 ("End Time) will have the opportunity to win up to £2,000 if all three questions are answered correctly in the allotted timeframe. The final prize amount will be determined by the Magic Radio producers and the production team. **<u>Online Competition</u>** There will be (1) Winner of The Prize for this Competition as listed below: **<u>On-Air Competition Prize</u>** • £2,000 Cash • 1x £50 Costa Coffee Voucher

	The cash prize will be paid via a BACS transfer to a UK bank account of the named entrant only. We will require proof of name and address. The Prize is provided by Bauer Media (the "Prize Provider"). Once the winners have passed the winners checks, the winners name, phone number, email and address will be cross checked against the Bauer Winner database and once winners pass the criteria, prizes will be sent to each respective winner. · Prizes are non-transferable, non-refundable and no alternative will be offered. · The prize excludes anything not expressly listed above. · Once confirmed, any changes including but not limited to name changes, date changes and route changes will be at the prize winner's expense. Bauer Media will aim to send the prizes to winners within 28 working days from the date suitable ID and proof of address is provided to Bauer Media. However, there may be a delay due to potential unforeseen circumstances and therefore deliveries may take longer. **Additional Prize Terms:** • Bauer Media shall not be liable for any loss, damage or injury suffered by any winner as a result of the winner accepting and/or using a prize, except for any loss, damage or injury which is due to the negligence or wilful misconduct by Bauer Media or which otherwise cannot be excluded by law. • Where prizes include third-party products, services or vouchers (including Costa Coffee vouchers), the Promoter 'Bauer Media' accepts no responsibility or liability for any voucher that is invalid, expired, damaged, cannot be redeemed, or does not work for any reason beyond the Promoter's control. • Costa Coffee vouchers are subject to the issuing provider's own terms and conditions, including any expiry dates, restrictions and redemption requirements. Any issues relating to the validity or redemption of a voucher should be raised direction with the relevant voucher provider. • Bauer Media 'the Promoter' will not be responsible for any loss, disappointment or inconvenience arising from the inability to redeem the Costa Coffee voucher, except where liability, except where liability cannot legally be excluded or limited.

OTHER CONDITIONS

1. DATA PROTECTION. Names, email addresses, and or telephone numbers (which, for all SMS competitions, will be shared with our SMS provider) will be collected and used to process entries. Winner's details may be given to a Prize Provider to arrange delivery of the prize. Your details may remain stored after the End Date but will not be used for marketing unless you have ticked an opt-in box on entry. For SMS entries you automatically consent to receive marketing. You may opt out at any time by texting the word STOP to the relevant text shortcode number. If you have opted in to receive marketing communications, then your details will be used in accordance with the information given when you ticked the opt-in box and gave your consent. For more details, see: http:

   www.bauerdatapromise.co.uk
   .

2. INTELLECTUAL PROPERTY AND CONSENTS. By entering this Competition, you are consenting to our use of your entry both to publicise this Competition, our radio station or any other radio station which we own or control. This means that we may use all names, images, descriptions, photographs video footage, and other information, which you have submitted on entry, in any media, without paying you any remuneration therefore and without any time restriction. You also agree that we may film, record or photograph you in connection with the competition and or the Prize if applicable. We will own these films, recordings or photographs and we may use them publicly, including on the internet, for our radio broadcasts and or for any promotional purposes. You will also have waived any moral rights or right to payment that you may have had.

3. MISCELLANEOUS.

- Entries which do not comply with these Terms or the General Competition Terms and Conditions will not be accepted and any entries may be disqualified if we have any reason to suspect that there is a breach of, or non-compliance with, these Terms.
- Where a competition mechanic involves the answering of questions, the correct answers to questions must match our answers to win (or be sufficiently close in our sole reasonable opinion) to be acceptable. In the event of any dispute about any answers given and whether they are correct, we reserve the right to amend what we deem a correct answer, however we are not obliged to, and our decision in either case is final and no correspondence will be entered into.
- We are not responsible if you fail to get through when you call text to enter, or if you lose signal during a call.
- You are responsible for all costs of entry and where necessary, obtaining the bill payer's permission. Please refer to your tariff with your network provider for information about charges you may incur for entry into our competitions via any SMS or phone call entry route.
- We accept no liability for network, technical or signal errors, issues or failures experienced by entrants when entering the competition or at any stage during the mechanic of the competition.
- Whilst on-air, you must not make any inappropriate, profane, indecent, harmful or offensive statements. If you do so we reserve the right to take you off-air immediately and disqualify you from the competition. You may be also disqualified from the competition at any time if you are incomprehensible, inaudible or if you appear to be driving, intoxicated or likely to offend listeners. Any prize already won may be withdrawn and re-awarded to another entrant.
- As far as it is lawful to do so we exclude our liability for any losses suffered in connection with the Competition or any element of the Prize.

  We may cancel, end or suspend the Competition where we are required to do so in circumstances outside our control. We reserve the right to amend these Terms at any stage during the Competition if such amendment is necessary to facilitate the administration of the Competition.

4. CONTACT DETAILS. Any concerns? Please email: win@bauermedia.co.uk. Correspondence will not be entered into regarding any competition which has closed more than 14 days prior to correspondence being received.

   Bauer Radio Limited is the promoter of this Competition, see: http:

   www.bauerlegal.co.uk
   radio-website-terms.html for details of our registered office and company number.