

**TERMS AND CONDITIONS for “Greatest Hits Radio x Wickes – January Online Competition” (the “Competition”)**

These terms and conditions (the “Specific Terms”) for the Competition should be read alongside our general competition terms and conditions at: <http://www.bauerlegal.co.uk/radio-competition-terms.html> (the “General Terms”) which will also apply to this Competition. Where there is any conflict between these Specific Terms and the General Terms, the Specific Terms shall prevail.

<b>1. ENTRY ROUTES AND COSTS</b>	<p>Entries are restricted to one entry per person.</p> <p>Entry to the Competition is available via the following routes:</p> <ul style="list-style-type: none"> <li>• Online at <a href="https://hellorayo.co.uk/greatest-hits/competitions/">https://hellorayo.co.uk/greatest-hits/competitions/</a></li> </ul> <p>Online entry is free of charge.</p>
<b>2. COMPETITION MECHANIC AND HOW TO WIN</b>	<p>There will be 1 competition winner in total. The prize winner will be chosen at random from the persons who successfully answer the question and submit their details. All correct entries will be pooled and the winner will be selected by electric random draw.</p>
<b>3. ENTRY PERIOD</b>	<p><u>Entries must be submitted during the following entry period:</u></p> <p>From 06/01/25 at 00:01 (the “Start Time”) to 31/01/25 at 23:59 (the “End Time”).</p> <ul style="list-style-type: none"> <li>• Entries received before the Start Time or after the End Time will be invalid.</li> <li>• <u>Winner Announcement:</u> The winner’s first name and hometown are available on request by emailing <a href="mailto:win@bauermedia.co.uk">win@bauermedia.co.uk</a></li> <li>• However, if the winner cannot be contacted within 14 days from the date of the initial attempt to contact them, then we will re-draw until we draw a winner that we are satisfied (in our sole discretion) fulfils all of the eligibility criteria and is in compliance with these Terms.</li> </ul>
<b>4. ENTRY RESTRICTIONS</b>	<ul style="list-style-type: none"> <li>• Open to UK residents aged 18 years or over on date of entry.</li> <li>• One entry per person.</li> <li>• Our employees (and their family members) or employees of any company involved in the Competition, including any Prize Provider, are not permitted to enter.</li> <li>• Anyone who has won a Bauer competition to the value of £500 or more within the past 6 months on any Bauer Radio brand, they or anyone living at the winning address will not be eligible to win this competition.</li> <li>• We reserve the right to disqualify any entrant or winner who does not comply with any of the eligibility criteria and/or is in breach of these Terms. We reserve the right to repeat the competition mechanic or any stage of it in order to draw a winner that fulfils all of the eligibility criteria and is in compliance with these Terms.</li> <li>• The full list of Bauer Media brands can be found here: <a href="https://www.bauermedia.co.uk/brands">https://www.bauermedia.co.uk/brands</a>.</li> </ul>
<b>5. THE PRIZE</b>	<p>One winner will receive the following prize (the “Prize”):</p> <ul style="list-style-type: none"> <li>• 1 x £1,000 Wickes gift card</li> </ul> <p>The Prize is provided by Wickes (the “Prize Provider”). Bauer Media is not responsible for any aspect of the Prize, including unsatisfactory quality or late delivery or a prize winner being unable to take up any aspect, or the entirety of the prize due to their own circumstances or restrictions.</p> <p>*Proof of ID and Address will need to be provided to Bauer Media. Once the winner has passed the winners checks, the winners name, phone number, email and address will be sent in a password protected document to Wickes and they will be responsible for sending the prizes out to all winners.</p> <ul style="list-style-type: none"> <li>• Prizes are non-transferable, non-refundable and no cash alternative will be offered.</li> <li>• Prize is subject to availability.</li> <li>• The prize excludes anything not expressly listed above.</li> <li>• Once confirmed, any changes including but not limited to name changes, date changes and route changes will be at the prize winner’s expense.</li> <li>• The Wickes gift card will be sent to the winner via post from Wickes or their selected prize provider. This gift card will initially have a value of £0 credit. Once the winner has received the gift card, they must confirm receipt of the gift card via email with the Wickes member of staff they have been liaising with.</li> <li>• Once the winner has confirmed via email that they have received the gift card, Wickes will then top up the gift card with £1,000 Wickes credit.</li> <li>• The Wickes gift card cannot be used online and must be spent in person in a Wickes store.</li> </ul>

	<ul style="list-style-type: none"> <li>• Wickes reserve the right to substitute the Prize with one of equal or greater value at any time.</li> <li>• Any changes to the prize will be notified to entrants as soon as possible by Wickes.</li> <li>• Wickes will aim to get prizes to the winner within 28 working days from the date suitable ID and proof of address is provided to Bauer Media. However, due to potential unforeseen circumstances there may be delays and therefore deliveries may take longer.</li> </ul> <p>Bauer Media T&amp;C's:  <a href="http://www.bauerlegal.co.uk/radio-competition-terms.html">http://www.bauerlegal.co.uk/radio-competition-terms.html</a></p> <p><b><u>Wickes Gift Card Terms &amp; Conditions:</u></b></p> <ul style="list-style-type: none"> <li>• Wickes gift cards ("gift cards") are issued by Wickes Building Supplies Limited, (Company number 1840419) whose registered office is Vision House, 19 Colonial Way, Watford, WD24 4JL.</li> <li>• Wickes gift cards can be presented at any Wickes store in the United Kingdom in full or part payment for goods (excluding gift cards purchases or gift card top up) at any time whilst the card is valid. No cash change will be given following the use of the card, but any outstanding balance will remain on the card and can be used against future purchases.</li> <li>• Gift cards cannot be used for on-line, telephone purchases or mail order purchases.</li> <li>• Gift cards cannot be returned, refunded or exchanged for cash, except in accordance with your legal rights</li> <li>• Gift cards cannot be used for the following purchases:             <ul style="list-style-type: none"> <li>○ Tool Hire</li> <li>○ Any products sold in Wickes in store concessions</li> <li>○ Specialist Installations</li> <li>○ Paying for or paying off any outstanding Wickes financial loans for Kitchens or Bathrooms.</li> </ul> </li> <li>• Wickes reserves the right to refuse to accept a gift card which it deems to have been tampered with, duplicated, damaged or which is otherwise suspected of being used for fraudulent purposes.</li> <li>• You can top up your Wickes gift card by going to your local store. The minimum amount required to top up is £10 and the maximum amount that can be loaded at any one time is £500. The maximum value that can be held on a Wickes gift card at any time is £2,500. E-gift cards cannot be topped up.</li> <li>• Please note that gift card limits may differ, please check with your gift card provider for details.</li> <li>• Customers must be present with the gift card at the point of purchase.</li> <li>• If this card remains inactive for 24 months or more it will be cancelled and any balance forfeited. An inactive card is a card which has not been used for any purchase, refund or top up.</li> <li>• Customers should treat gift card as cash. Wickes cannot be held liable for Wickes gift cards, once activated, loaded and/or topped up, which are subsequently lost, stolen, damaged or defaced; nor will Wickes be liable for any amounts remaining on such cards.</li> <li>• If a gift card is lost or stolen please contact Wickes on 0330 123 4123. In the event that a registered gift card is reported lost or stolen, Wickes may transfer any remaining balance at the time of the lost or stolen card being reported to a new card for the customer.</li> <li>• Customers may check their balance at <a href="http://www.showmybalance.com">www.showmybalance.com</a></li> <li>• Wickes reserves the right to amend these terms and conditions from time to time where it reasonably considers it necessary to do so (e. g. to change the scope of the gift card service, notify of the service's withdrawal, cancellation of a gift card or in the event of circumstances beyond its control). Reasonable notice of such changes will be given where possible.</li> <li>• Wickes gift cards are not cheque guarantee, credit or charge cards.</li> <li>• By activating and/or redeeming a Wickes gift card the customer accepts and agrees to these terms and conditions. Nothing in these terms and conditions shall affect your statutory rights</li> </ul>
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## OTHER CONDITIONS

1. **DATA PROTECTION.** Names, email addresses, and /or telephone numbers (which, for all SMS competitions, will be shared with our SMS provider) will be collected and used to process entries. Winner's details may be given to a Prize Provider to arrange delivery of the prize. Your details may remain stored after the End Date but will not be used for marketing unless you have ticked an opt-in box on entry. For SMS entries you automatically consent to receive marketing. You may opt out at any time by texting the word STOP to the relevant text shortcode number. If you have opted in to receive marketing communications, then your details will be used in accordance with the information given when you ticked the opt-in box and gave your consent. For more details, see: <http://www.bauerdatapromise.co.uk/>.
2. **INTELLECTUAL PROPERTY AND CONSENTS.** By entering this Competition, you are consenting to our use of your entry both to publicise this Competition, our radio station or any other radio station which we own or control. This means that we may use all names, images, descriptions, photographs video footage, and other information, which you have submitted on entry, in any media, without paying you any remuneration therefore and without any time restriction. You also agree that we may film, record or photograph you in connection with the competition and /or the Prize if applicable. We will own these films, recordings or photographs and we may use them publicly, including on the internet, for our radio broadcasts and/or for any promotional purposes. You will also have waived any moral rights or right to payment that you may have had.
3. **MISCELLANEOUS.**
  - Entries which do not comply with these Terms or the General Competition Terms and Conditions will not be accepted and any entries may be disqualified if we have any reason to suspect that there is a breach of, or non-compliance with, these Terms.
  - Where a competition mechanic involves the answering of questions, the correct answers to questions must match our answers to win (or be sufficiently close in our sole reasonable opinion) to be acceptable. In the event of any dispute about any answers given and whether they are correct, we reserve

the right to amend what we deem a correct answer, however we are not obliged to, and our decision in either case is final and no correspondence will be entered into.

- We are not responsible if you fail to get through when you call / text to enter, or if you lose signal during a call.
- You are responsible for all costs of entry and where necessary, obtaining the bill payer's permission. Please refer to your tariff with your network provider for information about charges you may incur for entry into our competitions via any SMS or phone call entry route.
- We accept no liability for network, technical or signal errors, issues or failures experienced by entrants when entering the competition or at any stage during the mechanic of the competition.
- Whilst on-air, you must not make any inappropriate, profane, indecent, harmful or offensive statements. If you do so we reserve the right to take you off-air immediately and disqualify you from the competition. You may be also disqualified from the competition at any time if you are incomprehensible, inaudible or if you appear to be driving, intoxicated or likely to offend listeners. Any prize already won may be withdrawn and re-awarded to another entrant.
- As far as it is lawful to do so we exclude our liability for any losses suffered in connection with the Competition or any element of the Prize.

We may cancel, end or suspend the Competition where we are required to do so in circumstances outside our control. We reserve the right to amend these Terms at any stage during the Competition if such amendment is necessary to facilitate the administration of the Competition.

4. CONTACT DETAILS. Any concerns? Please email: [win@bauermedia.co.uk](mailto:win@bauermedia.co.uk) Correspondence will not be entered into regarding any competition which has closed more than 14 days prior to correspondence being received.

Bauer Radio Limited is the promoter of this Competition, see: <http://www.bauerlegal.co.uk/radio-website-terms.html> for details of our registered office and company number.