



CHANNEL SEVEN
SUNRISE “VIKING CRUISES” COMPETITION
TERMS AND CONDITIONS

By entering the Sunrise ‘Viking Cruises’ Competition, you are agreeing to the following terms and conditions:

1. STANDARD TERMS

1.1 Information on how to enter forms part of the terms of entry.

2. WHO CAN ENTER?

2.1 Subject to clause 2.2, entry is open to all residents of Australia, over the age of 18 years, where the Channel Seven and affiliate broadcasting signals are received. Entrants must be able to travel on the 15 Day Trade Routes of the Middles Ages Cruise departing Barcelona on Thursday 11 April 2019.

2.2 Employees and their immediate families and friends of Seven Network (Operations) Limited, Viking River Cruises Australia Pty Ltd, Ansible Pty Ltd and their associated agencies and companies are not eligible to enter.

3. HOW TO ENTER

3.1 The competition commences on Monday 11 February 2019 at 5.30am (AEDT) and concludes on Friday 15 February 2019 at 4.30pm (AEDT) (“the Competition Period”).

3.2 In order to enter, viewers must watch Sunrise (Monday to Friday) (“the Program” on the Seven Network during the Competition Period. Each morning throughout the Competition Period there will be a competition segment aired during the program (or any replace program broadcast in the Sunrise timeslot) which will invite viewers to enter the competition.

3.3 In order to enter, viewers must:

- a) Enter online at www.yahoo7.com.au/sunrise and complete the entry form including their full name, age, address (including state and postcode), email address and phone number.

3.4 Entries must be received by Friday 15 February 2019 at 4.30pm (AEDT).

3.5 Winner must be eighteen (18) years of age or older.

3.6 Entries are limited to one entry per person per mobile phone number. Multiple entries will not be accepted.

4. PRIZE

4.1 There will be one (1) major prize winner of the Competition. The prize includes:

- 15 Day Trade Routes of the Middles Ages Cruise in a Deluxe Veranda (DV2) Stateroom, double occupancy, departing Barcelona on Thursday 11 April 2019. Prize includes:
 - Shore excursion in every travel port;
 - Return airport transfers in Europe (airport to/from cruise ship);
 - On-board meals and beverages, including wine, beer and soft drinks with lunch and dinner;
 - All on-board tipping, port charges and taxes;
 - 1 x Viking Welcome Pack;
 - 1 x bottle of French Champagne on arrival for winner and travelling companion;
 - 2 x Silver Spirits Beverage Package;
 - 2 x Airline Lounge Passes, one-way; and
 - \$1,500AUD in on-board credit (will be converted to USD).



- 2 x Return economy flights from winner's nearest capital city to Europe;

TOTAL MAXIMUM PRIZE VALUE: AUD\$25,500.00. Prize value is correct as at the date of printing. The Promoter and Prize Supplier accept no responsibility for change in prize value between now and the ultimate date on which the prize is taken.

- 4.2 Winner and their travelling companion must be eighteen (18) years or older.
- 4.3 The winner and their travelling companion are responsible for all other expenses including but not limited to hotel and airport transfers, meals, incidentals, tips, telephone calls, service charges, spending money, visas, activities, tickets or passes, room service, telephone calls, mini-bar items, laundry services, travel insurance, excess payable on insurance claims, extended travel dates, passports and visas (if applicable). Travel insurance is not included in the prize package (comprehensive travel insurance is highly recommended).
- 4.4 All components of the prize must be taken together to coincide with the commencement of the Trade Routes of the Middles Ages Cruise from Barcelona on Thursday 11 April 2019. If winner is not able to travel during this period, the prize will be forfeited in its entirety and no alternative will be offered.
- 4.5 Package is based on two (2) people sharing a room.
- 4.6 All components of the prize must be taken together and the winner and their travelling companion must travel together and depart from and return to the same departure point.
- 4.7 The winner and their travelling companion must make their own way to their nearest capital city airport. The prize does not include the cost the winner and their travelling companion may incur to travel to the airport including any ancillary costs (eg. excess luggage fees).
- 4.8 The Winner may be required to present a credit card at time of cruise departure for all incidental charges.
- 4.9 All components of the prize must be redeemed at the same time, and no changes will be permitted after confirmation of any redemption.
- 4.10 The winner and their travelling companion may not accrue loyalty program points or other credits or points associated with any travel loyalty programs. Prizes cannot be used in conjunction with travel discounts or special offers. Any extension or variation of the travel dates nominated by the Promoter or Agent will be at the cost and responsibility of the Winner. Any requests to extend or vary travel arrangements must be made in writing and must be received by the Promoter (or Agent) prior to time of booking. Once booked, any changes made to the booking may incur a cancellation or amendment fee, at the cost and responsibility of the winner.
- 4.11 The winner and their travelling companion are solely responsible for their entry and the entry of their travel companion into Europe, at their own expense, including ensuring all necessary passports, visas, travel authorisations, medical advice and recommended vaccinations and immunisations have been obtained prior to travel.
- 4.12 The winner and their travelling companion agree to abide to any prevailing terms and conditions of flight provider (Conditions of Carriage), cruise provider, transport provider, services provider, transfers provider, travel insurance provider, tour or ticket providers, and in particular, any health, behaviour, age and safety requirements. No compensation will be payable by the Agent of the Promoter if a winner or their travel companion, are unable to use any element of the prize as stated for whatever reason, including ejection, delay, refusal of entry into or departure from Europe or participation in certain activities for health, age, behaviour or safety reasons. Any tickets, passes or vouchers issued as part of a prize are subject to the prevailing terms and conditions of use, are only valid for use within the stated duration on the tickets, passes or vouchers issued, and are not replaceable if lost, stolen or damaged. Any part of a prize that is not taken for any reason is forfeited by the winner.
- 4.13 Travel arrangements must be made through the Sponsor. The Promoter and Sponsor will not replace any lost, mutilated or stolen tickets.
- 4.14 A valid passport is required for all international travel and must have six (6) months validity from the return date of entry back into Australia. The name on the airfare bookings must appear exactly as written in the winner's passport and that of the winner's travelling companion. The Promoter or Sponsor is not responsible for being denied boarding or any re-issue costs charged by the airline due to an incorrect name supplied.



- 4.15 The winner and their travelling companion are not entitled to request a class upgrade on their return flights using the airline's loyalty program points.
- 4.16 The winner and their travelling companion agree to abide to any prevailing terms and conditions of flight provider (Conditions of Carriage), accommodation provider, transport provider, services provider, and transfers provider.
- 4.17 The Promoter and Sponsor are not responsible for the cancellation, delay or rescheduling of any part of a travel or accommodation component of Prize and any costs incurred by Winner or any travelling companion(s) as a result (including accommodation costs) will be the responsibility of the Winner.
- 4.18 No compensation or alternative travel plans will be arranged should the Prize winner and/ or their companion miss their outbound or return flights or fail to meet any check in requirements for any reason. These costs will be the responsibility and expense of the prize winner and companion. The Promoter and Prize Supplier is not responsible for any costs associated with flights that are cancelled or delayed for any reason, including but not limited to accommodation and transfer costs. The Promoter and Prize Supplier is not responsible if cancellation or delay of flights or missing flights causes the prize winner and companion to miss the ticketed elements that makes up part of this prize.
- 4.19 The Promoter or Sponsor accepts no responsibility for any tax implications that may arise from acceptance or redemption of the prize, or this Competition. Independent financial advice should be sought by the Winner prior to accepting the Prize. The Promoter and Sponsor accept no responsibility for any variation in prize value.
- 4.20 The Promoter and Sponsor reserve the right to require the winner and their travel companion to sign any legal documentation as and in the form required by the Promoter, Sponsor, or suppliers of prizes, in their absolute discretion including without limitation a form of waiver or release with respect to acceptance or usage of the prize, or any liability arising out of or in relation to the Prize or this Competition. The prize winner may be required to provide valid identification to the Promoter. Bookings will be made by the Sponsor. Flight schedules and accommodation arrangements are subject to change without notice.
- 4.21 The prize must be taken as stated and no compensation will be payable if the winner and their companion is unable to use the prize. All prize elements cannot be exchanged, transferred or redeemed for cash. If for any reason, a prize winner cannot take any component of the prize then that portion of the prize will be forfeited and not redeemable for cash.
- 4.22 All components of the prize, including flights, cruise and all passes are subject to availability, based on a limited allocation of rooms and may not be available during special events. In the event that any component of a prize is unavailable for any reason, subject to State legislation, the Promoter or Sponsor reserves the right to substitute that prize component with another prize of equal value and the prize winner will be notified accordingly.
- 4.23 The booking of travel arrangements will be based on availability of airfares and cruise accommodation at time of booking. No changes are permitted to travel arrangements once tickets are issued.
- 4.24 Individual supplier terms and conditions apply.
- 4.25 Flights are economy class and may be indirect. The airline's Conditions of Carriage apply to all flights. The winner and their travelling companion must travel at the same time and are responsible for transport from their residence to their nearest capital city airport in Australia. These conditions apply for all flights.
- 4.26 Airline, flight route and dates of travel are subject to the promoter's absolute and final decision.
- 4.27 Any changes by the winner made to the specified prize package (including travel extensions, additional guests, name changes, etc) will be subject to an administration fee of \$250 excluding GST, which must be settled in full prior to booking confirmation.
- 4.28 It is the responsibility of the winner to enquire about local issues and conditions at destinations before travel. The Promoter and Sponsor make no representation as to the safety, conditions or other issues that may exist at any destination. Compliance with any health or other government requirements is the responsibility of the prize winner. International travel advice can be obtained from various sources, including government, local consular offices and the website of the Australian Department of Foreign Affairs and Trade.
- 4.29 No refund or exchange on any travel passes, excursions passes or any other relative passes except as required by law and as otherwise specified by the seller.



- 4.30 Tickets may not be resold or offered for resale at a premium (including via on-line auction sites) or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services by the bearer. If a ticket is sold or used in breach of this condition, the ticket may be cancelled and the bearer of the ticket may be refused admission.
- 4.31 It may be a condition of entry onto the cruise ship that a search of person and/or their possessions will be required at the time of the entry to the venue.
- 4.32 In participating in the prizes, the winner agrees to participate and co-operate as required in all editorial activities relating to the Competition, including but not limited to being interviewed and photographed. The winner grants the promoter a perpetual and non-exclusive licence to use such footage and photographs in all media worldwide and the winners will not be entitled to any fee for such use.
- 4.33 The winner agrees that they will not and will ensure that their companions do not sell or otherwise make available their story and/or photographs to any media or other organisation.
- 4.34 It is a condition of accepting the prize that the winner must comply with all the conditions of use of the prize and the prize supplier's requirements.
- 4.35 Full details of prizes can be obtained by telephoning the Seven Network in each state on Sydney 02 8777 7777; Melbourne 03 9697 7777; Adelaide 08 8342 7777; Brisbane 07 3369 7777; Perth 08 9344 0777 or at yahoo7.com.au/sunrise.

5. HOW TO WIN

- 5.1 There will be one (1) winner of the Competition, who will be drawn from the national pool of entrants received. Each entrant who has entered the Competition over the Competition Period and registered all details in accordance with clause 3 ("Qualifying Entrant") will be entered into the draw. The prize draw will take place at Ansible Pty Ltd, Level 1, 16 Anster Street, Adelaide SA 5000 on Friday 15 February 2019 at 5.00pm (AEDT).
- 5.2 The Winner will be notified by phone call within two (2) days of the draw and a letter advising winner of their prize will also be mailed out. The winner will be published in the Public Notices section of The Australian newspaper on Monday 25 February 2019.
- 5.3 The Promoter's decision is final and the Promoter will not enter into correspondence regarding the result.
- 5.4 It is a condition of accepting the prize that the winners must comply with all the conditions of use of the prize and prize supplier's requirements.
- 5.5 It is a condition of accepting the prize that the winner may be required to sign a legal release in a form determined by the Promoter, the Prize Provider or the Sponsor, as the case may be, in their absolute discretion.
- 5.6 In the event that the prize is redeemed but not subsequently claimed, an unclaimed prize draw from all non-winning entries will take place at Ansible Pty Ltd, Level 1, 16 Anster Street, Adelaide SA 5000 on Tuesday 12 March 2019 at 11:00 AEDT subject to State government legislation. Winner will be notified by phone call within two (2) days of the draw and a letter advising winner of their prize will also be emailed out, winner details will be published in the Public Notices section of The Australian newspaper on Monday 18 March 2019.

6. NO LIABILITY

- 6.1 The Seven Network (Operations) Limited, and its franchisees and their associated agencies and companies and Viking River Cruises Australia Pty Ltd will not take any responsibility for prizes damaged or lost in transit, or late, lost or misdirected mail.
- 6.2 The Seven Network (Operations) Limited & affiliates and its franchisees and their associated agencies and companies, and Viking River Cruises Australia Pty Ltd will not be liable for any misadventure, accident, injury, loss (including but not limited to consequential loss) or claim that may occur:
 - a) during the draw;
 - b) whilst undertaking any travel won on or connected with their entry into the competition; or



- c) in the participation in any prize;
- d) as a consequence of late, lost or misdirected mail;
- e) due to the broadcast of any program relating to the competition or the publication of any material, including any statements made by any compere, staff member, journalist, other entrants or any other person;
- f) in relation to failure of an entry to be received by the Promoter on account of technical problems or traffic congestion;
- g) arising from or related to any problem or technical malfunction of any computer equipment, software, internet connection, any injury or damage to entrant's or any other person's computer software related to or resulting from participation in this promotion; or
- h) due to circumstances outside the Promoter's reasonable control.

- 6.3 Subject to State Regulation, in the case of the intervention of any outside act, agent or event which prevents or significantly hinders the Promoter's ability to proceed with the competition on the dates and in the manner described in these terms and conditions, including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, the Promoter may in its absolute discretion cancel the competition and recommence it from the start on the same conditions.
- 6.4 Seven Network (Operations) Ltd and affiliates, Ansible Pty Ltd, Viking River Cruises Australia Pty Ltd and their associated agencies and companies associated with this promotion assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorized access to, or alteration of entries, and reserves the right to take any action that may be available, subject to State Regulation.
- 6.5 Subject to State Regulation, if for any reason this competition is not capable of running as planned, due to causes including but not limited to tampering, unauthorized intervention, fraud, technical failures or any other causes beyond the control of the promoter which corrupt or affect the administration security, fairness, integrity or proper conduct of this competition, the promoter reserves the right in its sole discretion to disqualify any individual who tampers with the entry process, take any action that may be available, and to cancel, terminate, modify or suspend the competition.
- 6.6 By entering the competition, and by collecting a prize, the winner acknowledges and accepts that driving, travel and any other activities comprising the prize, are inherently dangerous and may result in death, injury, incapacity, damage to property or other losses. Neither the Promoter nor the Sponsor is responsible for any acts of god, such as adverse weather conditions or industrial action or civil commotion that may occur whilst the winner is travelling. It is the responsibility of the prize-winner to enquire about local issues and conditions at destinations prior to travel.

PROMOTER'S DETAILS

- 7.1 The Promoter is Seven Network (Operations) Limited (ABN 65 052 845 262) of Media City, 8 Central Avenue, Eveleigh NSW 2015.
- 7.2 The Sponsor is Viking River Cruises Australia Pty Ltd (ABN 81 131 274 372) of Level 6, 66 Wentworth Avenue, Surry Hills, NSW 2060.
- 7.3 **PRIVACY POLICY:** Seven Network (Operations) Limited (ABN 65 052 845 262) and its related entities ("Seven"), is collecting your personal information for the purpose of conducting and promoting this Competition, including for the purpose of identifying and notifying winners and understanding our audiences. Seven will otherwise handle your personal information in accordance with Seven's Privacy Policy which is available on our website at <http://www.sevenwestmedia.com.au/privacy-policies> (and which contains information regarding how you can access your personal information, correct it and/ or make a complaint about our handling of your personal information). Entry details will be held for as long as required by government legislation. By providing your personal information below, you agree to the terms of the Privacy Policy. In addition, by entering this competition, you consent to Seven using your personal information for the purpose of Seven and its related entities sending you information regarding programs, products and services available through them and/ or through their business partners, and to Seven from time to time sharing your personal information with carefully selected business partners for the purpose of them sending you such information



directly. We will always provide you with the ability to opt out of those communications.
www.sevenwestmedia.com.au

7.4 ACT Permit Number TP 19/02580, NSW Permit Number LTPS/19/31349, SA Permit Number T19/89